

Some people try to avoid conflict at all costs. Others seem to thrive on it. Avoiding it has been identified as one of five dysfunctions of a team*. Mastering it usually is the mark of highly effective teams. **RightPath® Mastering Creative Conflict** is a workshop designed to uncover why creative conflict may be the catalyst you need to improve relationships and ramp up performance in your organization.

This curriculum is the ideal boost for teams struggling with conflict issues or teams that seem on the surface, to be conflict free. Participants discover how their behavioral factors impact their ability to initiate and deal with conflict through interactive exercises, real-life examples and case studies.

Add a little conflict; creative conflict, that is, to your training agenda. It may be just what's needed to boost your team!

*[Five Dysfunctions of a Team](#) by Patrick Lencioni



Benefits

- Discover how using conflict in an appropriate and creative manner can gain “buy-in” and increase effectiveness
- Dispel the inhibiting concept that conflict is always a bad thing and that all conflict is bad
- Increase awareness of your natural propensity for conflict and how others on your team handle conflict
- Understand basic concepts of emotional intelligence (EQ) and behavior as they relate to conflict
- Reduce/eliminate barriers between team members
- Learn communication tools to employ at work and at home
- Gain real time feedback on your conflict style and approach
- Build trust and cooperation among team members; trust leads to accountability

Audience

RightPath Mastering Creative Conflict is a *half-day session* appropriate for individuals and teams at all levels of the organization. Recommended session size ranges from 6 to 25 people.

Getting Started

- Assessments:** Instructions for RightPath 4/6 Behavioral Assessments are e-mailed 2 to 3 weeks before session
- Timing:** Participants complete assessments one week prior to session (assessments take 30 minutes to complete)
- Facilitation:** Half-day facilitation is customized to meet your team and organizational objectives
- Materials:** Participants receive RightPath® Creative Conflict materials as well as their Path 4/6 reports